

CBM • Stubenwald-Allee 5 • 64625 Bensheim • Germany

Accountable Now
Independent Review Panel
Louise James
Simon Lawry-White
Charlie Martial Ngounou

Rainer Brockhaus
Tel.: +49.6251.131 - 290
Fax: +49.6251.131 - 338
E-Mail:
rainer.brockhaus@cbm.org
www.cbm.org

26.10.2018

Dear members of the Independent Review Panel and Accountable Now team,

With reference to your feedback letter dated 01 October 2018, I would like to express my sincere appreciation for your review of our 2017 Report.

As stated in our report, accountability continues to be a top priority for CBM: in 2018, we have further clarified our strategic goals as outlined in the CBM Federation Strategy 2023. This will help us to better communicate and monitor our strategy as we progress with its implementation. As a result, we will further strengthen our accountability to our donors and beneficiaries. Being in the middle of a major organisational transformation, we value the work of the panel and our membership in Accountable Now even more: it helps us to identify gaps and provides valuable support to close these.

Introducing the new reporting format was very useful to us for further increasing ownership of our accountability commitments and ensuring that we provide a concise and easy-to-read report. It is equally encouraging to see that the panel reflected our self-assessment by rating us almost exactly as we did.

We appreciate the detailed feedback on our 2017 report and have responded to a number of immediate requests below. In addition, longer term feedback and requests regarding our next report were noted and will be taken into account.

I would like to take the opportunity and comment on the two issues mentioned in the improvement analysis: we have already taken up the issue of availability of key policies and information on our website (question G1), and will publish additional key information such as our Code of Conduct and key organisational policies.

More information on staff development (question H2) will be included in our next full report as requested.

CBM

I trust you will find our responses useful and I remain at your disposal for further dialogue.

Best regards,

A handwritten signature in blue ink, appearing to read "Rainer Brockhaus". The signature is fluid and cursive, with the first name "Rainer" and last name "Brockhaus" clearly distinguishable.

Dr. Rainer Brockhaus
Managing Director – CBM Germany
Chairman International Leadership Team - CBM International

Enclosures

Detailed CBM comments on the panel feedback